



Anna

Service Contracts Manager

Anna joined OpenView in November 2009 as an administrator within our service department, and having completed several different roles over the years, is now a Service Contracts Manager.

We asked Anna to tell us about her career with OpenView so far. She said, *'I started OpenView in November 2009 as a service administrator, working predominantly on one specific contract. I was promoted to admin manager 2 years later and have since completed various roles within the business. Now here I am, nearly 13 years later, Service Contracts Manager for the Romford branch - I was young when I joined OpenView!'*

We asked Anna to tell us what she enjoys about working in the Fire & Security Industry. This is what she had to say, *'The role is so varied that everyday is different with a new challenge to overcome...it's never boring! As technology advances, so do the systems and solutions we are able to offer. Being able to find an innovative way to overcome a clients issue is very satisfying.'*

We asked Anna to tell us about her most memorable moment at OpenView. She advised, *'The best part of OpenView is the people. I have been very fortunate to work with some amazing people who genuinely care about the professional and personal welfare of their colleagues. Having these people around makes dealing with potentially stressful and difficult situations a lot easier. One of my favourite moments is the inter-branch football day, which I took part in very badly around 5 years ago. The chance to meet a lot of colleagues, who I had only spoken with on the phone previously really helped to build the working relationship between branches.'*

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