Stockport Homes is an Arm’s Length Management Organisation that is responsible for managing housing stock comprising more than 11500 homes on behalf of Stockport Metropolitan Borough Council. The organisation works closely with Stockport Council to ensure that the best results are achieved for all customers.

The Challenge
Stockport Housing wanted to enhance the way that it communicated with occupants of residential tower block properties through the installation of digital noticeboards in communal areas. These would enable the organisation to alert residents of essential works such as lift maintenance as well as a wide range of important information such as weather forecasts, events, meetings and other local news.

The Solution
According to Matthew Platt, Asset Manager at Stockport Homes: “Having a successful longstanding partnership with OpenView Security Solutions, we were confident that the company would provide a cost-effective system that would enable us to communicate effectively with residents.”
OpenView recommended the installation of a new breed of digital noticeboards that were quick and easy to install as they use GSM technology which eliminates the need for connections to fixed or wireless network infrastructures. Manufactured by Intratone, the units comprise an IP65 rated 15 inch colour screen with options for surface or flush-fit mountings according to the requirements of each location.

“We are now undertaking a rolling programme of installations which demonstrates our ongoing commitment to enhance service provision to all residents across Stockport,” added Platt.

The digital noticeboards can be updated remotely in real-time without requiring site managers to personally visit each individual location. The updates are carried out centrally on a free and secure cloud-based website which can be accessed by using any internet-enabled device.

Jack Wylie North UK Sales manager for Intratone, added: “It was a pleasure working with Openview on this project as the company really supported the product from start to finish. Stockport Homes will now reap the benefits of this innovative solution by being able to communicate information with their residents quickly and easily.”

OpenView Security Solutions is the UK’S largest privately owned electronic security and electrical systems company and a leading provider of security, IT infrastructure, electrical and mechanical solutions to the public and private sectors. OpenView specialises in the provision of complete life cycle solutions including the design, installation and maintenance of the latest, fully compliant fire and electrical services.