

CUSTOMER SATISFACTION QUESTIONNAIRE

REF: OSSCSSV01

Job Number	
Address	
Council/Housing Association	
Engineers Name	

SERVICE CALL	AGREE	DISAGREE
Did the operative respect you and your home and clear up any dust/ rubbish created by the works?		
Were our staff polite and professional?		
Were OpenView ID cards worn by Staff?		
Did the operative keep to the appointment date and time?		
If you had an enquiry or complaint, was it responded to promptly?		
Overall, are you satisfied with the service you received?		

PLEASE MAKE ANY ADDITIONAL COMMENTS THAT YOU FEEL MIGHT BE USEFUL

Thank you for completing this questionnaire. Please print out and return the questionnaire to:

**Freepost Plus RTSU-YZKH-AUAR
OpenView Security Solutions Ltd
Armytage Road Brighouse HD6 1QF**

or email to: customerservice@openviewgroup.com