



SMART CITIES



ABOUT OPENVIEW SECURITY SOLUTIONS

OpenView Security Solutions is the UK'S largest privately owned independent security company and provides unique, innovative and technologically excellent solutions to meet individual client needs in both the private and public sectors.

With over 25 years' experience, OpenView has the expertise and experience to deliver complete turnkey solutions, including the design, installation and maintenance of the latest, fully compliant, security, fire, IT infrastructure and electrical services and solutions. From a national branch network of strategically located offices, the company provides a comprehensive range of services including specialist network skills with IP convergence.

Clients include:

- Local Authorities
- Housing Associations
- Central Government
- Police Forces
- Private Managing Agents
- Construction
- Education
- Healthcare
- Transport

A SMART CITY PIONEER

As an independent systems integrator, OpenView is committed to creating better environments in which to live and work by harnessing the power of the latest technologies and embracing innovation.

The company is at the forefront of installing and maintaining converged IT, electrical and fire services that form the constituent parts of strategic smart city solutions as well as providing the flexibility to be used for stand-alone applications. Delivered through city-wide digital and physical infrastructures using distributed technologies, OpenView enables clients to take greater advantage of the new generation of smart solutions. With a focus on the smart living market, our solutions combine door entry, warden call, telecare, security and wifi systems into a single, flexible solution that can be configured to meet any requirement.



SOLUTIONS

As an independent systems integrator, OpenView provide effective sustainable solutions optimised to consistently deliver the highest level of performance whilst adhering to the highest regulatory and ethical standards.

Integrated Security Systems

OpenView designs and installs Integrated Security Management Systems that centralise the control and management of diverse security systems, forming an essential part of any smart city solution. With in-house integration experts to write any specialist software, OpenView can ensure full and seamless interoperability between different systems whether they are legacy products or installed as part of a new project.

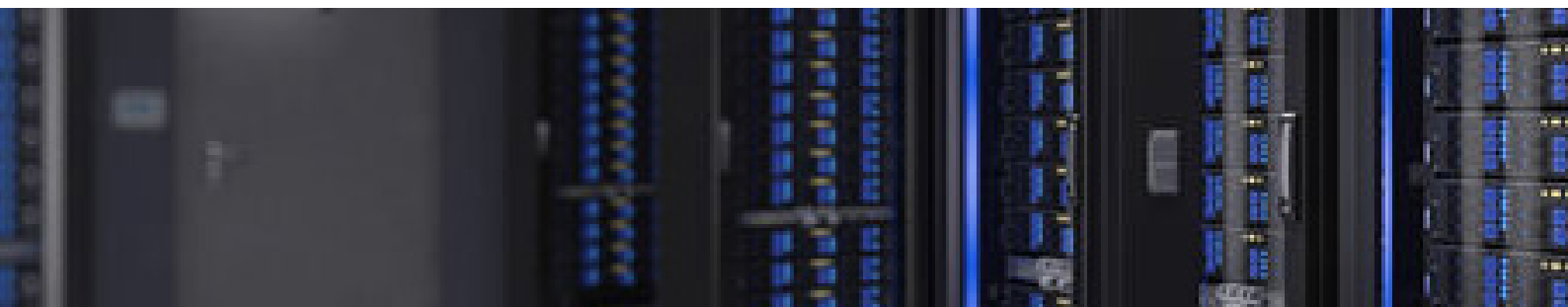
CCTV

OpenView installs CCTV systems for diverse security applications using the latest digital and IP-based products, from basic entry-level systems to multi-site networks linking thousands of cameras across wide geographical areas. Every installation is industry compliant and adheres to all relevant legislation concerning CCTV usage. OpenView also helps clients to ensure that CCTV networks are managed and operated in accordance to best practice standards so any recorded information can be used evidentially if required.

CCTV network infrastructures are installed using the full range of technologies including standard copper cabling, fibre optics and wireless. OpenView also has the integration skills to ensure interoperability with existing IT networks.

Door Entry / Concierge Systems

OpenView is the UK's leading installer and maintainer of analogue audio and video door entry systems and is helping clients to transition to the latest digital, IP-based smart technology solutions. Systems range in size from individual units to the most sophisticated, complex multi-site networked systems with master concierge control centres managing thousands of dwellings across wide geographical areas. We were the first company to install and maintain a city-wide smart city IP concierge solution which remains the largest of its kind in the UK.



Access Control Systems

With PAC and NEDAP accreditations, OpenView can install and support a wide range of systems ranging from small stand-alone to multi-site, enterprise wide solutions controlling multiple entrances across complete cities. In fact, the largest system currently managed by the company controls more than 1000 doors and 50,000 access tokens/cards. From standard proximity through to smart cards and biometric-based solutions, OpenView can integrate access control systems with CCTV, door entry, telecare and security management as part of holistic total solutions.

Warden Call/Telecare

A range of holistic fire and safety solutions can be supplied, including Warden Call and Telecare Systems, to safeguard the health and welfare of citizens. OpenView is a leading exponent in the provision of the new generation of IP-based solutions that integrate traditional Warden Call facilities with fire systems, personal alarms, fall alert pendants, emergency lighting, CCTV and carbon monoxide alerts. Using smart, assisted living technologies opens up access to more efficient care and health services for homes, promoting independence and enabling people to remain in their own communities for longer.

Fire Detection Services

OpenView's fire detection services use the most technologically advanced equipment to meet all regulatory and third party requirements. The company's fully trained fire safety surveyors conduct onsite fire risk assessments and provide all documentation to comply with the Regulatory Reform (Fire Safety) Order 2005. OpenView can help clients to understand, manage and reduce fire risks, and develop appropriate fire safety strategies that ensure compliance with statutory legislation and governance.

Passive Fire Systems

As a 'FIRAS' and 'NAPFIS' accredited provider of class leading passive fire protection solutions, OpenView enables clients to provide the highest level of protection to meet or exceed the latest regulations and standards. The company designs, installs and maintains passive fire systems and has extensive experience of delivering Fire Risk Assessment Remedial Works Programmes.



OTHER SOLUTIONS

Intruder Alarms

As a fully accredited NSI Gold business, OpenView is qualified to install intruder alarm systems and provide monitoring services from Alarm Receiving Stations or Remote Monitoring Stations. Every installed system is NACOSS compliant with the flexibility to expand as your needs grow. The company can also integrate intruder alarms with other installed systems such as CCTV for video verification and linked to public address systems to broadcast remote warnings with alerts sent via SMS or email.

External Protection – Automated Barriers, Gates and Fencing

With accreditations from market-leading suppliers, OpenView installs and supports external protection systems from small stand-alone systems to multi-site and estate-wide solutions – all of which can be fully integrated to individual operational requirements. Our external security barrier solutions include:

Car Park Barriers - Rising arm barriers, road blockers, rising curbs and bollards

External Gates – Bespoke manual and automatic gates with access control and turnstiles

Perimeter Detection - Infra-red detection, zoned fence alarms, acoustic fibre optic and video analytics systems

Security and Fire Doors

OpenView's in-house timber services department manufactures high quality security and fire doors which can be installed as part of an integrated solution to deliver a higher level of protection for residents. These premium products are cost-effective to install and comply with all regulatory requirements including sustainability and DDA standards. FD30 and FD60 fire doors are fully tested to BS EN 1634-1:2014 standards.

IRS TV Systems

Digital TV including digital Sky channels, BT Sport, Freeview and terrestrial digital TV services can be provided for tower blocks, whole estates or city-wide solutions. OpenView designs, installs and maintains efficient TV services using fibre, CAT 5/6, coaxial or radio which can be integrated with CCTV systems and smart city solutions.

Civil Traffic Enforcement

Working with local authorities OpenView designs, installs, services and supports manual, unattended and mobile civil traffic enforcement solutions that improve road safety and reduce traffic congestion. Using an innovative single digital video platform that supports multiple contraventions simultaneously delivers the highest productivity at the lowest operating cost for a wide range of enforcement applications including bus lanes, banned turns, box junctions, restricted access and school keep clears.



ELECTRICAL AND COMPLIANCE SERVICES

OpenView Electrical Solutions provides compliant and sustainable electrical services to the private and public sectors, including local authorities and social housing providers across the UK. With a large team of directly employed and highly skilled staff we are clearly focused on engineering excellence and have a track record of delivering innovative, value-added services and successfully completing projects of every size.

Our range of electrical and compliance services includes:

- System Design
- Service and Maintenance
- Out of Hours Services
- New Installations
- EICR's
- Responsive Repairs
- Testing
- C1 and C2 Testing
- Planned Preventative Maintenance
- Installation Upgrades



SERVICE AND SUPPORT

OpenView provides efficient, effective and responsive service and support to ensure that systems operate at peak efficiency levels and comply with all regulatory requirements. To consistently achieve this, a proven business system called 'Plan for Every Call' (PfEC) is used to drive every aspect of the company's culture and performance.

Based on lean principles, PfEC puts customers at the centre of everything that OpenView does, measuring service delivery and creating options for doing even better. It drives the company through a never-ending cycle of change and improvement enabling customer expectations to be consistently achieved or exceeded at every opportunity.

OpenView provides flexible, sustainable maintenance contracts that can be tailored to meet the specific performance and budget needs of clients. They range from simple 'Pay as you Go' contracts to comprehensive support solutions including planned preventative maintenance, asset management and residential engineering services.



ENGINEERING EXCELLENCE

OpenView's engineering department undertakes a wide variety of projects in many different environments. Whether working directly for a client or as part of a project team as a specialist contractor, the company is focused on the delivery of fully compliant projects on budget and on time.

Many of the company's engineers are long-serving employees focused on meeting the needs of clients with the skill and experience to deliver a prompt, professional and efficient support service.

They are:

- Fully manufacturer trained
- Security checked and accredited
- Polite and responsible
- Equipped with all tools and parts
- Uniformed with full ID
- PPE equipped

NATIONAL REPAIR CENTRE

OpenView's National Repair Centre is equipped with the latest test and repair rigs enabling us to not only deliver the highest level of support to our clients but also to provide technical services to the wider industry. The centre is staffed by experienced technicians who can complete repairs down to component level for a comprehensive range of equipment.

NATIONAL CALL HANDLING CENTRE

OpenView operates a National Call Handling Centre on a 24/7 basis to provide a prompt and efficient response to all service calls. An industry-leading service management platform called Tesseract is used to record all client information and log call outs, planned preventative maintenance scheduling and asset management services. The Tesseract platform is also used to assign calls to the field service team and enables the generation of detailed client reports to measure performance against agreed KPIs.



CORPORATE SOCIAL RESPONSIBILITY

OpenView is committed to meeting its Corporate Social Responsibilities by providing a workplace that is safe, fair and rewarding for employees with an exemplary record of regulatory compliance and protection of the environment.

Company performance is benchmarked against the highest standards and a broad-ranging code of ethics is applied to guide all business decision-making processes. Professional guidance is provided to assist and educate all managers and employees on ethical business practices.

OpenView also has a unique development programme that actively encourages employees to take advantage of additional educational opportunities.

ACCREDITATIONS

OpenView holds the following industry accreditations:



Certificate Number 585
ISO 9001
ISO 14001
ISO 45001



NATIONAL SUPPORT

OpenView Security Solutions has a national network of strategically located offices enabling provision of fast and efficient support across the UK:

1. Romford

OpenView House
Chesham Close
Romford
Essex
RM7 7PJ

2. London

161a Grafton Road
London
NW5 4BH

3. Birmingham

Units 6-8 Wharfside
Rounds Green Road
Oldbury
B69 2BU

4. Newport

OpenView House
Unit 3
St Michaels Court
Church Street
Newport
NP20 2BY

5. Huddersfield

OpenView House
Armytage Road
Brighouse
Huddersfield
HD6 1QF

6. Newcastle

Unit 10
Amethyst Road
Newcastle Business Park
Newcastle upon Tyne
NE4 7YL

7. East Anglia

Unit 12
Longs Industrial Estate
Englands Lane
Gorleston
Norfolk
NR31 6BE

8. Hampshire

National Repair Centre



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