

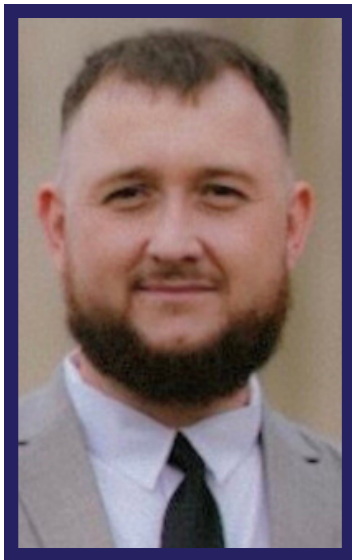


## CASE STUDY

Ethan - Trainee  
Compliance Engineer



### WE ASKED ETHAN, OUR TRAINEE COMPLIANCE ENGINEER, TO TELL US ABOUT HIS EXPERIENCE.



Before joining OpenView as a Trainee Compliance Engineer, Ethan worked as an Environmental Engineer for around five years. His role focused on maintenance and repair work at petrol stations across the UK, including internal fibreglass lining of decommissioned fuel tanks. The job took him all over the country – “I’ve been to pretty much every place in the UK that has a Tesco or Morrisons” – and gave him strong practical experience in safety-critical environments.

When Covid led to redundancy, Ethan explored several different career paths before discovering OpenView’s trainee programme through Indeed. “Before I found this role, I’d never once considered anything to do with fire alarms or compliance work – but I’m very glad I did.”

What stood out most was the opportunity to retrain without barriers. “Most other jobs like this expect years of experience or money to learn the trade – two things I didn’t have. The chance to train in a new role at no cost really interested me.”

From the outset, Ethan found the recruitment process supportive and transparent. “At no point did I feel left in the dark. I always knew what was going on.” Receiving the call to confirm he had secured the role was a defining moment. “When I got the call to say I’d got the job, I was genuinely over the moon – so proud of myself.”



“The role can seem very technical at first, but once you start doing the job hands-on, everything you learned in the classroom starts to make sense.”

**Ethan - June 2025**

Trainee Compliance Engineer

Ethan began the initial training week with understandable doubts. “On day one, I honestly thought I wasn’t smart enough to do this job.” However, as the week progressed, his confidence grew.



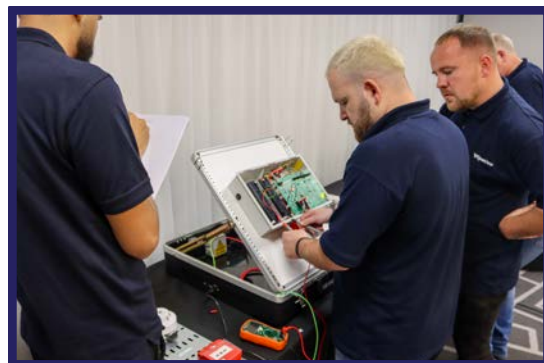
“After a few days, everything changed. I started to believe I actually could do it.” The combination of structured classroom learning and practical insight from experienced engineers made the difference. “It was scary at first, but once things were explained properly and we could see how it worked on the job, it made so much more sense. We were fully supported.”



On site, Ethan was paired with his mentor, Connor. “Connor was fantastic. He made me watch for the first couple of weeks, then let me crack on while he supervised.” That balance of guidance and independence helped build his confidence quickly. “Knowing someone was there to make sure I was doing things properly really helped.”

Today, Ethan’s week includes fire alarm servicing, standalone smoke detection systems, emergency lighting testing and occasional warden call PPM visits. “I feel confident in the tasks that are required of me now, and I’m happy to take on new things and keep learning.”

As part of his continued development, Ethan is about to begin his Level 3 Fire Alarm qualification, fully funded by OpenView. Over the next 12 months, he is aiming to progress into a Reactive Engineer role, expanding into fault finding and repair. “I feel like I’ve found a lifelong career, and I want to keep pushing myself.”



Reflecting on his journey, Ethan sees the trainee programme as the foundation for long-term success. “It might look ridiculously technical at first, but once you actually start doing the job hands-on, everything you learned in the classroom makes sense.”



Most importantly, he has found a role he genuinely enjoys. “I’ve not once woken up and thought, ‘I don’t want to go to work today.’ I genuinely enjoy this job.” With clear ambitions to continue progressing within OpenView, Ethan is focused on building a long-term future in the business.

Would you like to retrain as a Fire & Security Engineer?  
Register your interest at  
<https://openviewgroup.com/recruitment>